

TRAVEL+ LEISURE

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Travel + Leisure Readers' 13 Favorite City Hotels in Italy of 2024

By Hannah Selinger

Florence, Venice, and Rome: This trifecta makes up three of Italy's most iconic cities, so it's no wonder *Travel + Leisure* readers had strong opinions about the best hotels in these must-visit destinations. With major brands like St. Regis, Belmond, Aman, and the Four Seasons making a remarkable showing, readers were impressed by the combination of classic luxury paired with the history offered by these grand and opulent properties.

How Voting Works

Every year for our World's Best Awards survey, T+L asks readers to weigh in on travel experiences around the globe — to share their opinions on the top hotels, resorts, cities, islands, cruise ships, spas, airlines, and more. Over 186,000 T+L readers completed the 2024 survey. A total of more than 700,000 votes were cast across over 8,700 properties (hotels, cities, cruise lines, etc.).

Hotels were classified as either resort hotel, city hotel, inn, or safari lodge based on their location and amenities, and they were specifically rated on the criteria below:

- Rooms/facilities
- Location
- Service
- Food
- Value

For each characteristic, respondents could choose a rating of excellent, above average, average, below average, or poor. The final scores are averages of these responses.

What Readers Loved About Florence

Three hotels made readers' lists in Florence this year, including last year's top choice, The St. Regis, which abuts the Arno River and features a suite designed by Italian designer Bottega Veneta (readers voted it No. 2 this time). The Four Seasons Firenze moves up from No. 4 to the top of the list, while The Place Firenze, in Piazza Santa Maria Novella — the beating heart of Florence — is an addition this year. Readers loved that it "makes you feel like [you're at] home."

Florence Full List

1. Four Seasons Hotel Firenze

Reader Score: 96.67

2. The St. Regis Florence

Reader Score: 94.35

3. The Place Firenze

Reader Score: 92.27