



CAMPING RULES



RECEPTION

Open everyday from 8 a.m. to 8 p.m.

The cash desk is open everyday from 8 a.m. to 8 p.m.

ARRIVAL:

Upon arrival, identity documents of all guests, licence plate of the car, mobile phone number, email address, balance of the stay will be requested.

Each guest will be given:

- a bracelet to be worn for the duration of the stay
- a sticker with information about the stay to be placed on the car's windscreen

DEPARTURE:

10 a.m. for pitches and mobile homes.

In case of early departure or no show of the stay, no refund will be given.



PITCHES

- Pitches are available from 11 a.m. until 10 a.m. on departure day. Later than 10 a.m., an additional day will be charged.
- Only one car is allowed on each pitch. It is forbidden to occupy other pitches or roads. It is also not permitted to change pitches without previous Management authorisation.
- It is recommended to connect correctly with EEC-compliant cables and sockets.
- It is not permitted to leave campers, caravans and tents unattended overnight. Transgressors will be charged € 50,00



MOBILE HOMES

- Mobile homes are available from 4 p.m. until 10:00 a.m on departure day. After 10 a.m., an additional day will be charged.
- Only one car may be parked in the parking spaces provided and parking on the streets is forbidden.
- Smoking is not allowed inside the mobile homes.



MINORS

Minors are only allowed to stay if they are accompanied by a parent or if the parent transfers full responsibility for the minor to another person of full age who stays and assumes this responsibility by signing the form.



CHILDREN

Children must be supervised especially on the beach, at the swimming pool, at the playground and in the toilets. The Management declines all responsibility.



VISITORS

Visitors are allowed from 9 a.m. to 9 p.m. upon presentation of an identity document and registration. Visits are free of charge for the first hour; after 1 hour, the price list applies. The Management can suspend the entrance to visitors.



PET

Animals are allowed and charged, must be declared at the time of booking or on arrival and provided with a sanitary book. On arrival they will be given a bracelet that must be attached to their collar or harness during their stay.

They are allowed in some types of mobile homes, on the beach and in the water in the area to the right of the pier on the Sirmione side. They are not allowed in the swimming pool, at the supermarket and on the beach in the area to the left of the pier, Desenzano side. Dogs must always be kept on a leash and, if of a large size, wear a muzzle.

There are three dog parks with showers and a drinking fountain with fresh water.

Dog waste bags with containers are located at various points in the Camping Village. It is forbidden to leave animals unattended.

Any damage caused to third parties by animals is under complete responsibility of the owner.

The Management reserves the right to refuse the animal and his owner who violates these rules.



SILENCE

Noises are strictly prohibited from 11:00 p.m. to 7:00 a.m. Specifically, radio or anything else that causes disturbance may not be used.



VIABILITY

Vehicle access is permitted from 7 a.m. to 11 p.m. After 11:00 p.m. all guests must leave their car in the parking outside.

Inside the camping village the speed limit is 10km/h for vehicles and 5km/h for bicycles, electric bikes and electric scooters.



ELECTRIC CARS

Electric vehicle charging is only allowed in the charging station upon payment. The use of other electric sockets is prohibited.



BOATS

Boat owners are recommended to observe the navigation rules on Lake Garda. The Management does not accept any responsibility for boats moored to buoys. It is not permitted to set buoys even temporarily, without the authorisation of the competent authority. The buoys must be reserved in advance facility's buoys can be used for a fee upon reservation.

It is forbidden to moor boats to the pier.



BATHING

The Management disclaims all liability for accidents or anything else that may occur while swimming in the lake and in the pool. Diving is forbidden. Swimming caps are not compulsory in the pool. Please read the displayed rules.



COLLECTION WASTE

In order to protect the environment, we recommend:

- to use the special containers located in three collection points.
- to use our special cube machines located in the parking in front of reception and by the Sirmione toilets to be used for chemical toilet disposal.



GYM

Free entry from 18 years old, technogym equipped, rowing machine, treadmill, exercise bike, multi function bench.



AREA RELAX

Available on demand, max 2 persons, € 15,00 per hour, from 18 years old, emotional showers, water bed, himalayan salt stove, music.



DOCTOR

On demand a doctor is available for medical assistance. Visits will be charged. Please ask reception for assistance



PROHIBITIONS AND RESPONSIBILITIES

It is forbidden to dig ditches and holes in the ground, to light fires, to hammer nails into trees and to damage flowers, plants, structures and equipment in any way and in particular to pour hot or soapy water at the base of all plants.

Management reserves the right to refuse anyone responsible for acts of harassment or vandalism. We advise you not to waste water and to use biodegradable detergents in the washbasins of the toilets. Entry to the Camping Village implies acceptance of and full compliance with these regulations.