



San Francesco
camping village

BOOKING RULES

Reservations are personal and not transferable to other person. It must be made only by persons over 18 years.

The reservation is confirmed upon receipt of a 30% deposit of the total amount plus € 20.00 non-refundable booking fee. the payment must be done within 5 days after receipt of the offer; otherwise the reservation will be automatically cancelled.

The deposit payment implies full acceptance of the booking conditions and the campsite's rules and regulations.

The balance of 70% is due within 14 days before the arrival date. Should the balance not be paid within this deadline, the reservation is not guaranteed.

Reservations can be modified no later than 30 days before arrival.

In case of no-show the reservation will be cancelled the day after at 8.00 a.m.

In case of early departure or no-show, no amount will be refunded.

The Management reserves the right to replace the booked unit in case of need.

The Management recommends you to stipulate a travel insurance policy with a company of your choice.

Tourist tax is excluded from the amount of the reservation and will be paid on arrival.

TYPE OF PAYMENT

Payment can be made online by credit card (American Express or Diners are not accepted), in your personal area, which can be reached by clicking on the link that you can find in the email, or by bank transfer (OUR transfer for non-EU countries), specifying the booking number in the description (bank commissions are charged to the guest)

BANCA MONTE DEI PASCHI DI SIENA SPA AGENCY OF DESENZANO DEL GARDA

IBAN: IT17Q0103054460000010608352

BIC/SWIFT: PASCITM1102

Guests wishing to receive an invoice for their stay must request it at the time of booking and before making any payment. Otherwise, the invoice cannot be issued. In order to be able to issue the invoice, the following data are required:

- Company: company details with unique code, telephone number and email address.
- Private person: identity document, tax code, telephone number and email address.



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CANCELLATION POLICY

- until 30 days before arrival penalty of 10% of the amount paid plus booking fees of €20,00;
- from the 29th to the 15th day before arrival penalty of 50% of the amount paid plus booking fees of €20,00;
- from the 14th to arrival day no refund
- For payments under €50,00 no refunds are provided.

The booking fee of € 20.00 is not refundable in any case.

It is advisable to take out an insurance policy in advance in case of cancellation of the booking: <https://www.magroup-online.com/WL/BPR/IT/it?affiliateCode=8064746M&agency=10000781B>